



## AGENT/BILLER/MERCHANT ZB ECOCASH BANKING SERVICES APPLICATION FORM

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## **Terms and Conditions**

- 1. I/we hereby indemnify ZB Bank Limited "(ZB Bank") against any losses, claims ,damages, whether direct, special or consequential, howsoever and when so ever arising as a result of a failure of the mobile phone handset, EcoCash Banking Services being offline or unavailable for any reason, the mobile phone number provided being incorrect, account number provided being incorrect ,unlawful or unauthorized access to my mobile phone by another person(s), delays in EcoCash Banking Services or direct or indirect losses which the Bank could not reasonably have foreseen.
- 2. I/we undertake to notify the Bank within 24 hours of any change to my / our mobile phone number (s) or bank account number (s) or in the event that my/our mobile phone handset is lost or stolen.
- 3. In the event that either party wishes to terminate EcoCash Banking Services registration or withdraw EcoCash Banking Services, the party intending to do so shall give the other party at least 30 days in writing to the domicilium citandi et executandi (address of service) of record.
- 4. The EcoCash PIN number used to access any other EcoCash Services shall be the same used to access EcoCash Banking Services and I/we agree not to disclose the PIN Number to any third party under any circumstances whatsoever and I / we agree that the Bank shall not be liable of any nature whatsoever should I / we disclose the PIN Number to a third party.
- 5. The above terms and conditions shall be read together with the other terms and conditions as they appear on EcoCash User Registration Form and Bank Account Opening form and any other EcoCash Services guidelines as advised by the Bank from time to time.
- 6. The Bank reserves the right, from time to time, to review and or amend the terms and conditions applicable to the use of EcoCash Services and shall advise EcoCash registered users of those changes accordingly.
- 7. I/we hereby certify that all the information provided is correct and authorize ZB Bank to use the information contained herein to process and register

8.	the mobile phone number and the bank account on to the EcoCash Banking Services Platform.  Transactions shall be made in line with the set limits to be communicated to the customer and the transaction limits are subject to change from time to time.
9.	ZB Bank EcoCash Banking Services Customer Signature(s):
FOR O	FFICIAL USE ONLY
ZB Baı	nk Branch
Form (	Check Done by (Full Name &Signature)
Autho	rizer(Full Name & Signature)
Date	